

WARRANTY - Side Support Series

The Model Side Support series is warranted by Street Umbrellas Australia (herein called the supplier), for a period of twelve (12) months from the date of purchase within the following terms:

- (a) The umbrellas are warranted against all manufacturing defects.
 (b) The umbrellas are warranted against all material defects, provided the umbrellas are installed, maintained and cleaned in accordance with the installation instructions.

1. This warranty does not cover any service consequent upon the following:

- Accident, alterations, misuse, fire, floods, civil unrest or acts of God.
- Willful, or malicious damage.
- Damage caused by onsite neglect.
- Damage caused during installation or delivery to site.
- Wind stress damage if the umbrellas are installed in areas where the **wind speed exceeds 120km/h (75mph)**
- Damage resulting from incorrect installation or installation not in accordance with manufacturer's specifications.

2. This warranty does not cover footings and slabs and fixing to footings and slabs.

3. All replacement or repair to umbrellas will take place at the manufacturer's Brisbane plant. All costs of freight will be borne by the claimant. The manufacturer will pay the costs of repairing or replacing all parts the manufacturer finds defective.

4. The manufacturer reserves the right to determine whether or not the fault is faulty workmanship or material or that any part is defective.

5. Nothing in this warranty, however, shall be construed as affecting any rights you may have under the Trade Practices Act or any other Commonwealth or State Legislation which gives you rights which cannot be modified or excluded by agreement.

Owner's Record - Keep the invoice with this warranty.

Model No. Date of purchase/...../.....

MAINTENANCE AND CLEANING RECORD FOR WARRANTY PERIOD

Period	Due Date	Required Activity	Date Serviced	Signature
At Installation		Inspect & clean fabric membrane. Inspect and clean stainless steel cables and fittings. Inspect and clean powder coated steel frame. Ensure cables are tensioned correctly.		
3 months after install				
6 months after install				
9 months after install				
12 months after install				

To ensure that the umbrella performs safely, remains attractive and lasts as long as possible, the above maintenance and cleaning activities should be carried out every three (3) months.

Specific Inspections should be carried out immediately after an unusual or exceptional event, which would include extreme weather conditions or heavy impact of any kind on the umbrella.

Refer to the 'Maintenance and Cleaning Recommendations' Technical Manual sheet or the 'Owners Manual' pages for the maintenance and cleaning activities and for the procedure for tensioning the cables.

Street Umbrellas Australia

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 Umbrella Warranty

Warranty

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